

Government of West Bengal
Department of Health & Family Welfare
PPP Cell
Swasthya Bhawan, GN-29, Sector-V
Salt Lake City, Kolkata – 700 091

No. HFW-14015(17)/9/2018-SPSRC SEC-Dept. of H&FW/PPP/ 1787

Date: 07/09/2022

Minutes of the meeting

Subject: - 1. *Repeated breakdown of HD machines and RO plants at several Dialysis units under turnkey installation and maintenance of NIPRO MEDICAL INDIA PVT LTD*

2. *Comprehensive review of health status of all 34 O&M Dialysis units under supervision of WBMSCL and PPP CELL.*

Venue: Board room, WBMSCL Date: 06.09. 2022 Time: 11.00 AM onwards

Members Present:

1. JT DHS and Procurement In-Charge WBMSCL.
2. TO SPSRC
3. BME WBMSCL.
4. Representatives of NIPRO.
5. Representatives of SERVO, AVO stabilizers
6. Representatives of Private partners BMRC/ESKAG SANJEEVANI /HEALTH POINT /DISHARI.

Reference:

1. Order issued by Secretary PPP vide No.HFW-14015(17)/23/2021-SPSRC-SEC-Dept.ofH&FW/PPP/1784 Dated 05/09/2022
2. Memo No HFW-14015(17)/9/2021-SPSRC SEC Dept of H&FW/PPP/1452 Dated 31.03.2021
3. Memo No HFW-14015(99)/29/2021-SPSRC SEC Dept of H&FW/PPP/1524 Dated 04.08.2021
4. Minutes of meeting of Dialysis Expert Committee Dated 19th January 2021, 16th June 2017, 22nd October 2019, 13th September 2018
5. Memo No HFW-14015(99)/29/2021-SPSRC SEC Dept of H&FW/PPP/1601 Dated 29.12.2021
6. Previous meeting held in this respect dated 13.01.2022, 19.01.2022 and 31.01.2022.



Discussion Points:

- Detailed discussion on the reports provided by NIPRO regards health status of all 34 O& M units was done and counter verified with reports from private operator.
- NIPRO has declared that 33 Machine are not working. To-day they clarified that this machines were not functional on the day of report.
- Jt DHS and Procurement In-charge told that before taking a final decision, a comprehensive health report is mandatory from NIPRO, machine wise, RO wise, unit wise. This should be accompanied by their organizational proposal for maintenance in future with Terms and Conditions.
- Partners & unit operators told that even for units within agreement, the service delay and spare replacement problem persists. The several meetings in past on this matter was also referred to. They also wanted to get a clear picture of T&C of maintenance of unit completing 8 years agreement which might have to run for some time before new arrangements finalized.
- Servo, who have provided stabilizers in units which were procured by WBMSCL raised the matter of tenure of CAMC and was clarified that agreement with WBMSCL was 2 years warranty and 5 yrs CAMC. In several units there are issues with stabilizer services too, which can hamper machine utilization.

Based on above deliberation, the following action points are being proposed:-

1. NIPRO Medical India Pvt Ltd representative were told to place a comprehensive Health Report of all 34 units and 210 machine as follows :-
 - (i) *Machine wise/RO wise health / turn key components wise status to be submitted. All those machines which are not capable of running anymore should be clearly pointed out with reasons for same and sufficient justification as per machined running standards and standard industry practice.* This report will be placed for final verification and suggestions before State Level dialysis experts.
 - (ii) NIPRO will send proposal to department regards Maintenance Support they can provide in coming one year where O&M agreement have expired or likely to expire by December '22. Whether the same will be under CAMC /AMC may be clarified with rates and T&C.



- (iii) Rates for different service parts to be declared in report.
2. *NIPRO will maintain service for all the units under agreement and replace all necessary spares and conduct PMS timely.* WBMSCL may monitor same and in case of delay beyond original procurement agreement terms with NIPRO, appropriate measures may be taken.
 3. *Till all decisions are taken by authority regards service matters, NIPRO will maintain service in all units including the units which have covered 8 yrs* and partner will pay as per existing T&C, considering the emergency nature of dialysis services.
 4. Servo will provide a status report of the stabilizers in all 34 units also and get all damaged parts repaired immediately.
 5. Private operators / partners will provide a report from their end about the equipments breakdown history, call logs, repair or replacement done etc.
 6. Any issues with the Dialysis units and all work updates will be duly intimated to hospital authorities copy to PPP CELL and WBMSCL.
 7. All reports as mentioned above should be mailed by 12th September, 2022 by 5 PM to pppdialysis1@gmail.com and procurement@wbmsc.gov.in

The meeting ended of vote of thanks.



Secretary PPP
Department of H&FW
Government of West bengal

Copy forwarded for kind information to:

1. Director of Health Services, Dept. of H&FW, Government of West Bengal.
2. Director of Medical Education, Dept. of H&FW, Government of West Bengal.
3. Senior Special Secretary and MD WBMSCL
4. GM WBMSCL
5. Jt DHS NCD and Procurement In-charge WBMSCL
6. All concerned MSVPs / Superintendents of Hospital with Dialysis Unit in O&M Based Model (List attached)
7. Prof Dr, Debabrata Sen HOD Dept of Nephrology IPGMER SSKM
8. Prof. Dr, Pinaki Mukhopadhyay HOD Dept of Nephrology NRS MCH
9. Prof Dr, Arpita Roy Choudhudry Dept of Nephrology IPGMER SSKM
10. Associate. Prof Dr Kanai Lal Karmakar, Dept of Nephrology R G Kar MCH
11. TO SPSRC, PPP Cell
12. All concerned District BME
13. Procurement cell, WBMSCL
14. Mr Debasish Dey SPSRC PPP CELL
15. Dialysis Partners: Eskag Sanjeevani / BMRC / Dishari / Health Point
16. NIPRO Medical India Pvt Ltd (Corporate office :- 2nd Floor, GMR Aero Towers, Rajib Gandhi Inst. Airport, Shamshabad Hyderabad – 500108 Telangana / Kolkata office:- Block-A, Ground Floor Godown No 8&9 S.M. Bose Road, Panihati P.O. Agarpara Kolkata – 700109.
17. SERVO AVO to please attend the meeting.
18. IT Co-ordinator for Web Posting.
19. Senior PA to Secretary H&FW.
20. Office Copy



Secretary PPP
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