

Government of West Bengal
Health & Family Welfare Department
Swasthya Bhavan, 3rd Floor
GN-29, Sector-V, Bidhannagar
Kolkata - 700 091

No. H&FW/162/20

May 9, 2020

ORDER

The State Government is according the highest priority to the procurement and supply of PPE to the frontline health workers engaged in combating COVID-19.

Regular supplies from the State level are being dispatched to the health facilities located across the State and the stock position of PPE and other supplies at different levels of the State Health System is comfortable.

However, in spite of a comfortable stock position, reports are received from some medical personnel from time to time about the insufficiency or non-supply of PPE and other supplies to them by their respective institutions.

In order to provide an institutional channel for the ventilation of issues regarding the non-availability or insufficiency of PPE and other supplies, the Health & Family Welfare Department has set up a dedicated Help Line (1800-120-444-222) which can be accessed from 8 AM to 8 PM on all days.

The feedback/suggestions/grievances, if any, will be duly recorded and acted upon by the State Government for appropriate remedial measures.


(Sharad Kumar Dwivedi)
Additional Secretary